



RF-5031-32
M. L. W. (Part-II) Examination
April / May – 2010
Organisational Behaviour

Time : 3 Hours]

[Total Marks : 70

RF-5031

Instruction :

<p>नीचे दर्शाविए ← निशानीवाणी विगतो उत्तरवही पर अवश्य लખवी. Fillup strictly the details of ← signs on your answer book.</p> <p>Name of the Examination : ← M. L. W. (Part-2)</p> <p>Name of the Subject : ← Organisational Behaviour</p> <p>← Subject Code No. : 5 0 3 1 ← Section No. (1, 2,.....) : Nil</p>	<p>Seat No. : <input type="text"/><input type="text"/><input type="text"/><input type="text"/><input type="text"/><input type="text"/><input type="text"/></p> <div style="border: 1px solid black; border-radius: 15px; padding: 10px; text-align: center; width: 100%;">Student's Signature</div>
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- 1 What is organizational Behaviour? As an HR Manager, why do you feel that the study of Organizational Behaviour is extremely important for the development of an Organization. 14

OR

- 1 Define Organizational Behaviour. Describe the contribution of interdisciplinary social sciences in OB towards the three levels of analysis it uses.
- 2 What is Conflict? What are the various approaches that individuals take when they are in a state of Conflict? Explain with example. 14

OR

- 2 What is Learning? What are the major dimensions of the theories of Operant, Cognitive and Social Learning.
- 3 Define Perception. Explain the various factors affecting perception. Explain the Perceptual Process. 14

OR

- 3 What is Group Dynamics? What is the importance of Groups in an organisation. Explain the various steps involved in information of Groups.
- 4 Explain Motivation? What is its importance in Organisations? explain Herzberg's Two factor theory and critically evaluate it. **14**

OR

- 4 What do you understand by Leadership? What are the various Leadership styles that are adopted by Leaders? As an HR manager, which style would you recommend in your organization. Give reasons for your recommendations.
- 5 Write short notes on any **two** of the following : **14**
- (a) Employee Morale
 - (b) Factors affecting Personality
 - (c) Johari Window
 - (d) Job satisfaction
